

Everbrite, LLC LED Sign Warranty - Outdoor Signs/Channel Letters

All signs manufactured but not installed by Everbrite, LLC, are guaranteed to be free of defects in materials and workmanship for a period of one (1) year from the date of shipment from Everbrite's plant, covering materials only. All signs manufactured and installed by Everbrite, LLC are guaranteed for a period of one (1) year from the date of installation to be free of defects in workmanship and materials, covering both labor and materials. All electrical components, excluding lamps, carry the manufacturer's guarantee unless otherwise specified. Ballasts and transformers are a "pass-through" warranty from manufacturer. Lamps, neon tubing, breakage of glass and plastics, are not covered by this warranty.

LED Illumination System Limited Warranty - Outdoor Signs/Channel Letters

Warranty Coverage

Everbrite warrants that our proprietary LED illumination and lighting products shall be free of defects in materials/workmanship and substantially comply with respective published specifications. The warranty period for Everbrite's LED system used in outdoor signs/channel letters is three (3) years from date of shipment from Everbrite's plant. Power supplies carry the manufacturer's own warranty, which is passed through to the end user.

Everbrite's entire liability and the purchaser's/user's exclusive remedy under this warranty, is limited to the repair or replacement of defective products free of charge, providing that they have not been abused. Everbrite does not cover labor costs, lost business, or ancillary equipment costs associated with the replacement of products in end applications. Everbrite reserves the right to inspect and test all returned products to determine whether they are defective under this warranty.

Please note Everbrite's individual product data sheets may indicate typical performance characteristics. However, these performance levels may degrade somewhat over the warranty period, as is typical for LED devices and normal "wear & tear".

Warranty Service Claims

If a product is believed to be defective, the original purchaser/user must contact their Everbrite Customer Service Representative at (414) 529-3500 and request an incident number. To facilitate a warranty claim, the following information is required:

- 1) The cause of failure, or concurrent extraordinary events (if known).
- 2) The original purchase date from Everbrite
- 3) The conditions of use (sign type, power wiring, environmental conditions).

Warranty return shipping expenses are the responsibility of the purchaser/user.

Warranty Exclusions:

The above mentioned warranty coverage does not apply to these conditions:

- 1) Products that are altered or improperly repaired by the purchaser/user.
- 2) Exposure to temperatures, moisture, and/or ambient humidity outside the bounds indicated in the sales/data sheet.
- 3) Use of power sources other than those authorized by Everbrite.
- 4) Damage caused by AC line voltage surges due to power distribution issues, lightning, or other acts of man and God.
- 5) Shipping or installation damage.
- 6) Use of 3rd party devices
- 7) Damage caused by failure to provide a suitable installation environment.

Disclaimer of Additional Warranties

This warranty is in lieu of all other warranties, express or implied. Everbrite disclaims all other warranties, including without limitation, implied warranties of title, merchantability, fitness for a particular purpose, and non-infringement of third party rights.